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Scholarship Information Service on UIN Ar-Raniry Banda Aceh Website

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Abstract

This study aims to determine how information disclosure and scholarship information service updates on the UIN Ar-Raniry Banda Aceh website. The method used in this study is descriptive-qualitative. Data collection techniques include observation, interviews, and documentation. The object of research is the official website manager of UIN Ar-Raniry Banda Aceh, the student and alumni administration and student development section, and some of the students of UIN Ar-Raniry Banda Aceh. The results showed that the openness of scholarship information provided by UIN Ar-Raniry Banda Aceh to students is not open because on the scholarship website submenu there is no regular scholarship information update. And the update of scholarship information services on the UIN Ar-Raniry website provided to students on the scholarship submenu website does not have information services as a scholarship information website because information is not updated regularly. This is influenced by the lack of human resources (HR) managing the UIN Ar-Raniry Banda Aceh website.

Keyword: Information, Scholarship, Website Services

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INTRODUCTION

In the era of modern democracy, every citizen has the right to know and obtain information about government activities, especially public bodies. The government's obligation is to provide the information needed by the public in a good, fast, precise, and transparent manner. The rights and obligations between citizens and the government are regulated and guaranteed by laws and regulations. One of the characteristics of the advanced democratization era is information disclosure. Such openness has become the demand of the times and the needs of society, along with the process of democratization itself, transparency, and human rights.

The legal basis that discusses public information disclosure is Law No. 14/2008 on Public Information Disclosure. The Public Information Disclosure Law states that the right to obtain information is a human right, and practicing public information disclosure is a characteristic of a democratic state. Public information disclosure more broadly regulates aspects of freedom of information, with the aim of guaranteeing and institutionalizing the public's right to access information on government officials at all lines and all levels of bureaucracy. The subjects of the Public Information Disclosure Act are the public, citizens, and everyone.

The development of information technology that occurs today provides many conveniences in various aspects of campus activities. The role of information technology in various aspects of campus activities can be understood because, as a technology that focuses on organizing information systems using computers to manage data, information technology can meet the information needs of the campus world very quickly, on time, relevantly, and accurately. The application of information technology on campuses has an important role and can become a strategic center for information services in the campus environment. With the rapid development of technology and the increasing speed of information flow due to globalization, the role of information technology is vital and very decisive for a college in increasing its ability to face competition and be able to provide satisfying information services for its students.

In general, the academic information system can be defined as a system designed to meet the needs of academics who want computerized educational services to improve performance, service quality, competitiveness, and the quality of human resources (HR) it produces. The Academic Information System is very helpful in managing student value data, courses, teaching staff data (lecturers), and faculty and department administration, which is still manual in nature but can be done with the help of software in order to streamline time and reduce operational costs.

In order to provide quality services, an educational institution must continuously provide institutional guidance. This step is important to improve services from time to time. The coaching step is needed by an institution because the level of satisfaction received by the use of services will certainly continue to change along with the quality of education.

Information services are an effort made by a public body to meet the information needs of the community. Information services are carried out by the Information and Documentation Management Officer (PPID). Moenir argues that "public service as a form of interest that

concerns many people or the community does not conflict with norms and rules, whose interests are sourced to the needs (livelihood or life) of many people or the community." 3 The sources of information-on-information services can be obtained through oral, written, graphic, electronic, and social media sources. Sources of information are widely available and easy to reach for some people. If it is connected to a state university, we can get information on the website, Instagram, Facebook, and Twitter, but in the UIN Ar-Raniry campus environment, the website is the main media used in providing campus information services, academics, campus activities, and scholarship information.

UIN Ar-Raniry is one of the state universities in Aceh that uses information technology in terms of providing information services to the community, especially for UIN Ar-Raniry students. The services provided by UIN AR-Raniry on the website include information such as curriculum, academic calendar, KRS, new student registration, student activities, lecturers, and scholarship information, both on-campus scholarships and from the government or private sector, in collaboration with UIN AR-Raniry. Applying for a scholarship for a prospective student or an active student is quite important for the continuity of student study costs. In every educational institution, especially public universities, there are many scholarships aimed at students, both outstanding and underprivileged. Scholarships are intended to ease the burden of costs for students who get them.

A scholarship is a gift in the form of financial assistance given to individuals whose purpose is to be used for the continuity of the education pursued. Scholarships can be given by government agencies, private companies, or foundations. 4 Scholarships are given to students at UIN Ar-Raniry, whose funding sources come from government agencies, private companies, and foundations that cooperate with UIN Ar-Raniry. Each student who registers as a candidate for scholarship recipients from each faculty will be selected according to the requirements. Scholarships are intended to ease the cost burden for students who get them. With this assistance, a student can fulfill their basic needs during study.

The types of scholarships available at UIN Ar-Raniry come from Bank Indonesia, Baitulmal Aceh, BPSDM Aceh Government, Baitulmal PLN Foundation, Bank Aceh Syariah, Bank Syariah Indonesia, KIP Lecture/Bidik Misi, and Foreign Scholarships. These scholarships can be accessed on the UIN Ar-Raniry website in the student affairs section of the scholarship menu. The UIN Ar-Raniry website is managed by the ICT Center of UIN Ar-Raniry. In terms of providing information about scholarships, the website is managed by the Division of Student Affairs and Alumni, Head of Administration and Student Development.

Scholarship information services on the UIN Ar-Raniry website are currently quite good. On the submenu of the UIN Ar-Raniry website, in the student affairs section, there are scholarship menus for Bank Indonesia, Baitulmal Aceh, BPSDM Government of Aceh, PLN Baitulmal Foundation, Foreign Scholarships, Bank Aceh Syariah, Bank Syariah Indonesia, and KIP Lecture/Bidikmisi. 5 In each of these menus, there is no information about the scholarship concerned or no updated scholarship information. While in the history of scholarship announcements that are updated, namely, the KIP Lecture/Bidikmisi Scholarship and Bank Syariah Indonesia, However, there is still a lot of scholarship information available at UIN Ar-Raniry that has not been listed on the UIN Ar-Raniry website, such as achievement scholarships,

tahfidz, BAZNAS, and one family scholarship. as well as not updating information about scholarships at UIN Ar-Raniry. This means that information about the scholarship does not reach students as users of the UIN Ar-Raniry website. Therefore, the author sees that the scholarship information service on the UIN ArRaniry website in the student affairs section of the scholarship menu has not been updated all about information about scholarships, so students have to look for scholarship information on the website, mading, and other media. Therefore, it is necessary to be open and active on the UIN Ar-Raniry website in publishing information so that it is easier for students to obtain scholarship information at UIN Ar-Raniry.

Some of the main things that need to be considered by campus information media in providing services and information are being easy to access, open, and always updated. These three things are the main needs in higher education for the provision of scholarship information that can be accessed by various groups of students, lecturers, employees, and the community. Meanwhile, the UIN Ar-Raniry website itself is not always updated regarding scholarship information. Based on website criteria, UIN Ar-Raniry still lacks a lot, especially information about scholarships both on campus and off campus. Therefore, the author sees the need for further research, especially related to scholarship information services.

Information services are an activity of a person, group of people, or organization, either directly or indirectly, that seeks to meet individual shortages of information they need. 6 Meanwhile, according to Moenir in the book Public Service Management in Indonesia, information services are defined as activities carried out by a person or group of people on the basis of material factors through a system of procedures and with certain methods in order to fulfill the interests of others in accordance with their rights. Information services that researchers mean in this study are services carried out by UIN Ar-Raniry in the field of Student Affairs, Head of Administration, and Student Development, which are carried out on the UIN Ar-Raniry website in providing information services about scholarship website updates to UIN Ar-Raniry students.

The development of technology and information in the world today is very rapid, thus making the world community look for many ways to get and know the technological developments that are happening. One way is to utilize information technology, such as website information services, as a tool or means to find information. A website, also called a site, website, or portal, is a collection of web pages that are related to each other. The first page of a website is the home page, while the page by page independently is called a web page. In other words, a website is a collection of pages that display various kinds of text information, data, moving or non-moving images, animated data, sound, video, or a description of all of them, which are provided via the internet so that they can be accessed throughout the world by using internet media in their distribution.

According to Hartono Hamzah, a website or site can be defined as a collection of pages that display information on text data, still or motion image data, animation data, sound, video, or a combination of all of them, both static and dynamic, that form a series of interrelated buildings where each is connected by a network of pages, called hyperlinks. With the website,

information can be accessed by anyone and anytime without being limited by space or time. In the world of higher education, the website is one of the platforms to promote and disseminate information that is fast and useful for the community. The website can also be used as a place of communication for users, both internal (students, lecturers, and employees) and external (the general public). The website that researchers mean here is the UIN Ar-Raniry website (www.uin-ar-raniry.ac.id). The UIN Ar-Raniry website is one of the containers used by the campus to provide academic information services, a KRS calendar, student activities, employee lecturers, and information about scholarships at UIN Ar-Raniry.

According to Simatupang, a scholarship is a voluntary gift of money that must be submitted by a student. Scholarships can be in the form of a package of grants to help students; the form can be lodging, study materials, including tuition fees, or only tuition fees; it can also only be a percentage of tuition fees. Scholarships are based on certain provisions and conditions. Lahinta argues that scholarships are "provision in the form of assistance, finances used for the continuity of the education being pursued. Scholarships can be given by government agencies, companies, or foundations. Scholarship activities are carried out by educational and non-educational institutions. In particular, educational institutions provide several types of scholarships each year. The requirements for receiving this scholarship are, of course, different according to the policies of each agency. Scholarships that researchers mean in this study are all scholarship information on the UIN Ar-Raniry website, both scholarships provided by UIN Ar-Raniry and scholarship assistance from government agencies, private companies, and foundations in collaboration with UIN Ar-Raniry.

Based on the results of the search that researchers have done on previous studies, there are several studies that have similarities with this thesis, but there are also differences in terms of the methods used, the focus of the research, and the place and time of the research. Some of these studies include:

The first research is entitled "The Role of Information and Documentation Management Officers (PPID) in Public Information Services at the Aceh Library and Archives Office." By Ira Novita, a student of the library science study program, Faculty of Adab and Humanities, Ar-Raniry State Islamic University Banda Aceh in 2019. The purpose of this study was to determine the role of the Information and Documentation Management Officer (PPID) in public information services at the Aceh Library and Archives Office. This is qualitative research that produces descriptive data. The results showed that the Information and Documentation Management Officer (PPID) of the Aceh Library and Archives Office acts as an administrator, facilitator, information system operator, and evaluator in terms of public information services. The obstacles faced by the Information Documentation and Management Officer (PPID) of the Aceh Library and Archives Office in the implementation of public information services are the lack of cooperation between the Information Documentation and Management Officer (PPID) and section staff, the lack of understanding of information requesters regarding public information, and the incomplete public information service facilities, such as the absence of a direct service desk and photocopying machine to support public information services at the Aceh Library and Archives Office.

The second research is entitled "Public Information Disclosure in Improving Public Services at the Aceh Agriculture and Plantation Service" by Syarifah Maisarah, political science study program, Faculty of Social and Political Sciences, Syiah Kuala University. The purpose of this study was to determine and explain how public information disclosure improves public services at the Aceh Agriculture and Plantation Service. The method in this research is qualitative with a descriptive approach. The theories used in this research are transparency theory and public service theory. Informants in this study were determined through the purposive sampling technique. The data sources used are primary data and secondary data obtained through interviews, documentation, and observation. The results showed that public information disclosure at the Aceh Agriculture and Plantation Office has not gone well, as seen from the indicators that measure the success of transparency. In addition, there are principles of public services that have not been properly implemented, such as the principles of openness, timeliness, accountability, and equal rights, so that they will become an obstacle to realizing the implementation of good information disclosure. The obstacles that occur in the application of public information disclosure at the Aceh Agriculture and Plantation Service are the lack of understanding of government officials regarding public information disclosure, the lack of socialization with the public, and the inefficient time spent providing information to information requesters. It is recommended that the Aceh Agriculture and Plantation Office be able to increase openness, increase the understanding of government officials and the public regarding the application of information disclosure, increase timeliness in providing information to the public, and be responsible for their duties.

The third research is entitled "Analysis of Public Information Services on the Central Java Provincial Government Website," by Budi Widjajanto et al., national seminar on information technology and multimedia, STMIK AMIKOM Yogyakarta, February 6–8, 2015. This research aims to map the condition of public information services on government websites and design the Central Java public information portal web model as an integrated public information service model in accordance with the provisions of Law No. 14 of 2008 concerning Public Information Disclosure. The method used was a literature study, documentation, and observation of Wonogiri, Cilacap, Kudus, Semarang, Pekalongan, and Kebumen District Government websites as samples.

In accordance with the above problems, the objectives of this study are as follows: 1. To find out the openness of scholarship update information on the UIN Ar-Raniry website? 2. To find out the scholarship information services provided by UIN Ar-Raniry to students.

METHOD

According to Spradley, "focus is a single domain or several domains bound to social situations." In qualitative research, the determination of the focus of research is more directed at the level of novelty of information to be obtained from the social situation of the field. 47 The focus of this study is UIN Ar-Raniry Campus Information Services on Scholarships on the website at UIN Ar-Raniry, which is managed by the student affairs section of student affairs and alumni. The scope of this research is Law No. 14 of 2018 on public information disclosure, the

field of kebeasiswa towards universities, and Faculty of Study Programs on the UIN Ar-Raniry website.

This research uses a qualitative descriptive approach, namely a study that tries to reveal, analyze, and interpret data or information in the field by describing it in words. The approach used is a qualitative approach, where the collected data is poured into reports and descriptions. As for what is meant by qualitative research, Lexi J. Moleong Bogdan and Taylor explained: "Research procedures that produce descriptive data in the form of written or spoken words and people and behaviors that can be observed. Meanwhile, Denzin and Lincoln in Lexi J. Moleong explain: "Qualitative research is research that uses a natural setting with the intention of interpreting phenomena that occur and is carried out by involving various existing methods." 49 According to Sugiyono, qualitative research is "a research method used to research natural object conditions, where the researcher is the key instrument."

From some of the above definitions, it can be concluded that qualitative research is research that intends to understand the events that occur or are experienced by research subjects such as behavior, perceptions, motivation, self-concept, actions, performance, and others holistically and by means of descriptions in the form of words and language, by utilizing natural settings, and by using natural methods.

Meanwhile, the descriptive method used in this research is intended to examine the problems at the time the research was conducted. Descriptive methods are directed at identifying situations, variables, or field conditions as they are. Based on the description above, this research tries to reveal or describe events that occur in the field by expressing words and actions. Where this research will be described is a complete description of UIN Ar-Raniry campus information services about scholarships. The data obtained by researchers is described and analyzed in the form of words. The techniques used for data collection were observation, in-depth interviews, and documentation.

FINDING AND DISCUSSION

The term Ar-Raniry is attributed to the surname of a great scholar and mufti of the Aceh Darussalam kingdom who was very influential during the time of Sultan Iskandar Tsani (ruled 1637-1641), namely Sheikh Nurddin Ar-Raniry, who came from Ranir (now Rajasthan) in India. This cleric has contributed greatly to Islamic thought in the archipelago in general and Aceh in particular. State Islamic University (UIN Ar-Raniry) was officially established based on the regulation of the President of the Republic of Indonesia Number 64 of 2013 concerning the change of Ar-Raniry State Islamic Institute (IAIN) Banda Aceh into State Islamic University (UIN) Ar-Raniry Banda Aceh and the regulation of the Minister of Religion of the Republic of Indonesia Number 12 of 2014 concerning the organization and work procedures of Ar-Raniry State Islamic University Banda Aceh.

Before transforming into a UIN, this higher education institution was named the Institute of Islamic Religion (IAIN) Ar-Raniry, which was established on October 5, 1963. It is the third IAIN, after IAIN Sunan Kalijaga Yogyakarta and IAIN Syarif Hidayatullah Jakarta. Its existence began with the establishment of the Faculty of Sharia in 1960 and the Faculty of Tarbiyah in 1962, as a branch of IAIN Sunan Kalijaga Yogyakarta. Then, in 1962, the faculty of Usuludin was established as the third faculty at IAIN Ar-Raniry Banda Aceh with private status.

After several years as a branch of IAIN Yogyakarta, in 1963 the faculties affiliated with IAIN syarif Hidayatullah Jakarta passed this condition for about six months, and finally, IAIN

Ar-Raniry officially stood alone, precisely on October 5, 1963. When inaugurated, this institution already had three faculties, namely Sharia, Faculty Terbiyah, and Faculty Usuludin. Then, with the development of IAIN Ar-Raniry, it was equipped with two new faculties, namely the Faculty of Da'wah (1968) and the Faculty of Adab (1983). Since its establishment as an Islamic higher education institution, UIN Ar-Raniry has played a strategic role in the development and growth of society. With its mission and through its alumni, who are evenly distributed in almost all government and private institutions, it is no exaggeration to say that this institution has become the "heart of Acehnese society."

In its development, UIN Ar-Raniry has opened a number of Strata I, Diploma 2, and Three study programs in accordance with the needs of the community. In addition, the Postgraduate (S2) program was opened in 1989, the Doctoral (S3) Modern Fiqh program in 2002, and S3 Islamic Education in 2008. With the existing study programs, it is expected that this institution will produce educators, thinkers, and professionals in their fields in accordance with the development and changes of the times. UIN Ar-Raniry is an Islamic university. In line with the advancement of science and technology, all forms of campus activities at UIN Ar-Raniry today cannot be separated from the website. UIN Ar-Raniry itself has a website, www.uin.ar-raniry.ac.id, which is managed by the Information and Communications Technology (ICT) Center of UIN Ar-Raniry. In terms of providing scholarship information services, the UIN Ar-Raniry website is managed by the AKK Student Affairs and Alumni Bureau in the field of administration and student development.

The information needs of the community can usually be accessed through mass media, but some cannot be accessed through mass media. So that the community is required to seek information by visiting the information center, the information center here is intended to be the office of the agency concerned. In the implementation of information disclosure, usually if it is in direct contact with the agency, it will be related to the name of the service.

Public information disclosure in Indonesia is stipulated in Law Number 14 of 2008. The Law on Public Information Disclosure states that the right to obtain information is a human right and that practicing public information disclosure is a characteristic of a democratic state. Public information disclosure more broadly regulates aspects of freedom of information, with the aim of guaranteeing and institutionalizing the public's right to access information on government officials at all lines and all levels of bureaucracy. The subjects of the Public Information Disclosure Act are the public, citizens, and everyone.

Every citizen has the right to be able to obtain public information, and the enactment of UU KIP can be the legal umbrella. Public information disclosure opens up as much opportunity as possible for the community to take an active role in monitoring every policy so that it can become a control for the government in the implementation of the policy itself.

In responding to this era of information disclosure as well as democratization efforts, the Indonesian government prepares and organizes a policy to regulate information disclosure. The rules of public information disclosure made by the government, in addition to regulating the freedom to obtain information, also provide all kinds of information about the government so that the public can find out what government actions are in the implementation of the state so that transparency and government responsibility to the public are well realized.

Based on an interview with the Head of Administration and Alumni Development, all information about the scholarship has been listed on the campus website. This is in accordance with what was conveyed by Mr. Saiful. "When we have received information, then we will recruit the information according to the direction of the chairman." In this case, Mr. Bakhtiar or Mrs. Irma said directly when we will put all the information on the website, and we will post everything on the website. "Based on the respondent's statement, every scholarship information that is obtained either from government agencies, private companies, or from UIN Ar-Raniry itself will be uploaded on the UIN Ar-Raniry website page according to the direction of the leadership. And all information about scholarships can be seen on the UIN Ar-Raniry website. "And all the latest scholarship information can also be seen on the UIN Ar-Raniry website. For the latest information, we post everything on the website, which can be checked on the website. For example, there is a BAZNAS scholarship. Every time we get information, we will post it according to the directions obtained. We will also improve the menu section. On the website, there is a submenu section that we will also post directly. On some pages, it is not because of the amount of work, but we will post it directly on the page. Basically, we will also add information in the sub-menu section later. "Because we are busy, we do not have time to update the UIN ArRaniry website."

all the latest scholarship information from government agencies. Private, or from UIN Ar-Raniry itself, can be seen on the UIN Ar-Raniry website page. Scholarship information will be updated according to the direction of the leadership. From the results of observations made by researchers, we did not find any scholarship information related to the UIN Ar-Raniry website page. The scholarship information update system on the website at UIN Ar-Raniry updates scholarship information from those who provide new scholarships. This is in accordance with Mr. Saiful. "Every piece of information that we post there can be seen, and the information is listed, and we have posted it on the website in general; everything can be seen through the website." The openness of updated information about the UIN Ar-Raniry scholarship website is open in general; it can be seen by anyone and can be opened on the UIN Ar-Raniry website page in the field of student affairs. The scholarship information can be seen by everyone and can be accessed on the UIN Ar-Raniry website page. From the observations made by researchers, they did not find related information. How often is scholarship information updated on the UIN Ar-Raniry website? This is in accordance with what Mr. Bakhtiar said. "It depends on the scholarship too; for example, there are scholarships mostly from cooperation, so when is the request or opening? For example, requests from BAZNAS "When we receive a request from that person to recruit, we will recruit based on the request from them first." 7 How often scholarship information is updated on the UIN Ar-Raniry website depends on the scholarship provider's collaboration with UIN Ar-Raniry. When there is a request for a new scholarship, there is information on the scholarship.

In today's era of globalization, information is quickly spread and is very important. Besides that, people can also easily access all kinds of information; even information from abroad can be obtained so easily. Information services are activities carried out by a person, group of people, or organization to meet the information needs of others. Information services aim to help students know and master information, which can then be used for their daily needs and self-development. In addition, when referring to the function of understanding, information services aim for individuals to understand various information with all its subtleties. Mastery of various information can be used to prevent problems or solve them.

The best service also cannot be separated from the communication process that occurs within it. The communication process that occurs in a service must be effective so that the service can also be effective and can satisfy the people who ask for it. Besides that, officers or individuals in the service must also be credible, because the service provider is a person who will personally serve the public. So service providers must know how to communicate well so that they can influence others, especially in services. Good service is a must so that students feel satisfied with what they get. Good service forms a positive perception in each individual student. Perceptions will be followed by various acts of appreciation and recommendation for the college, which will have an impact on the sustainability and competitive power of the college now and in the future.

Departing from the importance of service, there are still students at several universities complaining that the services they get are very lacking. Operations are only carried out without policy changes and the application of reliable management to become more relevant to needs. Negative assessments arise due to poor academic administration services and weak responsiveness to student complaints. Another form is the many criticisms of academic activities and processes in higher education. The availability of service information that is always "up-to-date" and transparent is an absolute necessity. services to the public in the form of information about the data and documents needed in full. The real function of information is to reduce uncertainty in the communication system of an institution or organization.

Based on the results of interviews that researchers have conducted at the Bureau of Academic Administration Student Affairs (AAK) and alumni Head of Administration and Alumni Development, there are various kinds of scholarships available at UIN Ar-Raniry, including Bank Indonesia scholarships, Baitulmal Aceh scholarships, BPSDM Aceh Government scholarships, Baitulmal PLN Foundation scholarships, BAZNAS scholarships, Foreign Scholarships, Bank Aceh Syariah scholarships, Bank Syariah Indonesia scholarships, and KIP Lecture/Bidik Misi scholarships. This is in accordance with what was conveyed by Mr. Bakhtiar as Head of Administration and Alumni Development: "The requirements for scholarships when viewed in general are usually the same, but first the requirements submitted must be confirmed." Like the BPSDM scholarship, if the person has provided the requirements and has sent a letter along with other requirements, such as general requirements, And for BPSDM scholarships, residents of Aceh and domicile for at least 2 years in the Aceh area are issued with an identity card (KK) that is physically healthy, as evidenced by a health certificate from a government doctor or good behavior health center. also evidenced by a letter from the campus. There are as many as eight items of requirements, specifically attaching a certificate of poverty issued by the keuchik or other name of the local sub-district head, attaching a certificate of parents' work issued by the keuchik or other name or salary slip, attaching a photo of the house according to the address on the identity card (KTP) or family card (KK), and attaching an active college letter. Then it is intended for Acehnese students who are underprivileged but have achievements."

Each scholarship awarded to students has general and specific requirements. General as follows: certificate of academic or non-academic achievement, Get recommendations from related institutions. not currently receiving similar scholarships from other sources. accepted at domestic universities that have been accredited B or Very Good. For special requirements, it depends on each institution that issues the scholarship. Based on what was conveyed by Mr.

Saiful "For the latest information, we post everything on the website, which can be checked on the website. For example, there is a BAZNAS scholarship. Every time we get information, we will post it according to the directions we get. We will also improve the menu section. On the website, there is a submenu section that we will also post directly. On some pages, it is not because of the amount of work, but we will post it directly on the page. And basically, we will actually add information in the sub-menu section later. "Because they are busy, they do not have time to update the UIN Ar-Raniry website. 79 In providing information services about scholarships, UIN Ar-Raniry instructs students to directly check the UIN Ar-Raniry website page because on that page all scholarships and their information are listed. The scholarship website submenu section still has weaknesses because there are scholarship menus but no information about the scholarship at all. One of the reasons why the submenu has no information is because of the busyness of the staff, so they do not have time to enter information in the scholarship submenu.

Barriers to scholarship information services Based on what Mr. Bakhtiar said, "There are; sometimes we here in the field of student affairs already have a website, and we have also informed students." Sometimes it is communicated directly when students come, so we still inform them. However, sometimes students are less active in finding information. The term "opening a website" actually means that a person must often see and open the website. And that is the obstacle, and actually it must also exist from the awareness of the students themselves. However, every time the student comes to the service, we always provide information, more or less like that. And to see the information, we have information media besides the website; we also have student Instagram. Difficulties and obstacles experienced during the scholarship information service on the UIN Ar-Raniry website are constrained by the students themselves because they are not actively looking at the scholarship website. and scholarship information obtained, only people who come to the administration and alumni development section get the scholarship information as a solution to the problem. Students are expected to actively look at the scholarship website so as not to miss the information. And it is hoped that the awareness of students will also often come to ask questions so as not to miss the information. Students are also expected to see scholarship information not only through the UIN Ar-Raniry website, but also through other media such as Instagram, Facebook, Twitter, print or online media, and on campus.

"When we get the information, then we will recruit the information according to the direction of the chairman." In this case, Mr. Bakhtiar or Mrs. Irma said directly when all the information will be listed on the website, and all we will post on the website. " 81 In terms of providing scholarship information services at UIN Ar-Raniry, in accordance with the direction of the leadership, after being given permission, the scholarship can be entered into the UIN Ar-Raniry website so that students can access it.

CONCLUSION

Based on the results of research conducted by the author on scholarship information services on the UIN Ar-Raniry Banda Aceh website, it can be concluded that 1. From the research, researchers concluded that the openness of scholarship information provided by UIN Ar-Raniry Banda Aceh to students is not open because on the scholarship website submenu there is no regular scholarship information update. 2. The update of scholarship information services on the UIN Ar-Raniry website provided to students on the scholarship submenu

website does not have information services as a scholarship information website because the information is not updated regularly. This is influenced by the lack of human resources (HR) managing the UIN Ar-Raniry Banda Aceh website.

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